

iPad L2TP VPN Setup

1. Navigate to your home screen (or whichever page contains the 'Settings' app) by closing the current app, pressing the 'Home' button near the base of the unit, or by swiping to the 'Spotlight' search, and entering 'Settings'. Launch the 'Settings' app with a single tap.
2. By default, the 'General' category will be automatically selected, as shown in the example. Users who haven't already setup a custom network connection need to create one through the 'General' settings pane, using the 'Network' item; for those who may already have an existing VPN connection, select the 'Network' item from the sidebar on the left. If you are not already on the 'General' category, simply select it from the sidebar on the left side of the screen.
3. On the 'Network' settings pane, create a new VPN connection by locating the 'VPN' item, on the very top of this menu. This item may contain the text 'Not Configured', if you haven't already setup a VPN connection. Tap this item to continue.
4. From the 'VPN' settings page, under the label 'Choose a Configuration...', tap the item labeled 'Add VPN Configuration...'.
5. In the 'Add Configuration' pane, look for the protocol selector tabs near the top - L2TP will be selected by default, and as this tutorial deals with L2TP, no change is necessary. If for whatever reason any other protocols are already selected, tap the 'L2TP' tab near the top of the frame and continue to the next step.
6. The frame below the protocol tabs contains the required VPN settings - for the 'Description' field, fill in a descriptive title for your new VPN connection. For the 'Server' field below, fill in the desired host from our available LIST. For example: lax-a03.wlvpn.com.. When filling in the 'Account' and 'Password' fields, keep in mind our authentication system is case-sensitive. Even a single miscapitalized letter will cause your connection attempt to error out. Do NOT fill the 'RSA SecurID' field between the 'Account' and 'Password' fields - leave the switch *OFF*. Enter the Datho VPN pre-shared secret key into the 'Secret' field - the key is 'vpn', without quotes. Confirm that the 'Send All Traffic' switch is in the 'ON' position. Finally, look for the blue 'Save' button in the upper-right corner of the panel and tap to commit your settings.
7. After saving, you will be brought back to the previous VPN connections page. To test the connection, look for the first item at the top of the category labeled 'Choose a Configuration...'. After you have selected your connection, marked with a 'check', look for the ON/OFF switch at the top of the frame - simply press the switch, changing it to the ON position to initialize the connection.
8. Once the connection has begun, look for the new item below the ON/OFF switch with a 'Status' label. Any error or warning messages will display here; the last message before a successful connection can be seen in the example, 'Authenticating...'. If you can't seem to get beyond this point, confirm that you've entered your username and password correctly. Contact our support team for further assistance if you continue to have trouble, and provide any error or warning messages shown in the status indicator.

9. Upon successful connection to the server, a 'Connected:' status message will be visible, with the uptime count to the right. One thing to keep in mind about VPN access on Apple mobile devices: when the device goes to the lock screen, or to sleep, the VPN session will end - this behavior is 'working as intended', a feature implemented by Apple to secure access to your saved login information. Beyond that, your iPad is now connected securely to your WiFi or mobile network, and you can have peace of mind knowing that prying eyes are not snooping on your activities.