

# DATHO VPN USER MANUAL

Subscribe [TODAY](#) for VPN service with DathoVPN

Download and install the following applications:

- DathoVPN XBMC Add-on [Download](#)
- Datho VPN desktop client for Windows [Download](#)  
OR
- OpenVPN desktop client for Windows: [Download](#)

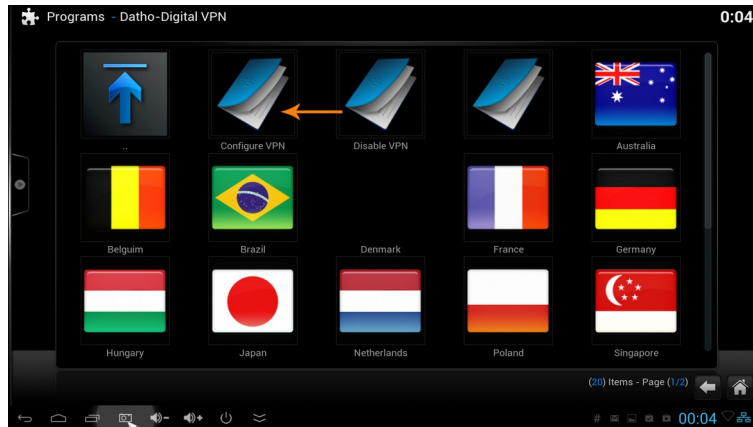
## Configuring DathoVPN Add-on

- 1) In Windows, right-click on XBMC to 'run as administrator'
- 2) From the main XBMC menu, select: Programs → Program Add-ons → Datho-Digital VPN



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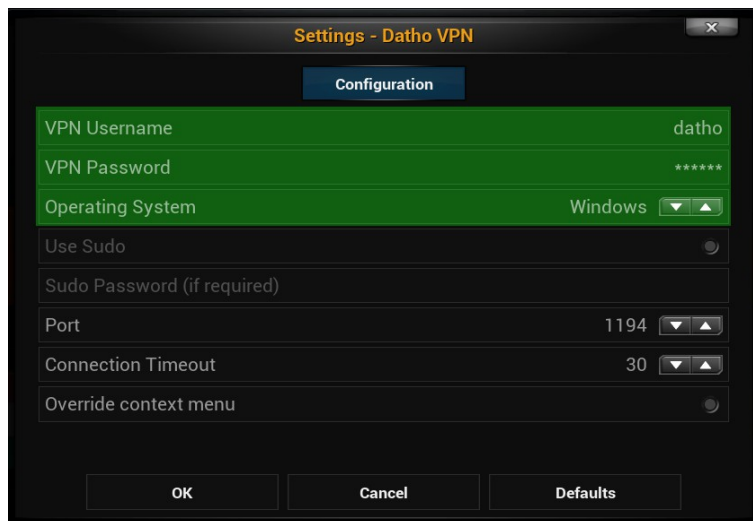
3) After opening the add-on, select 'Configure VPN' from the main menu



4) Enter your DathoVPN and username & password

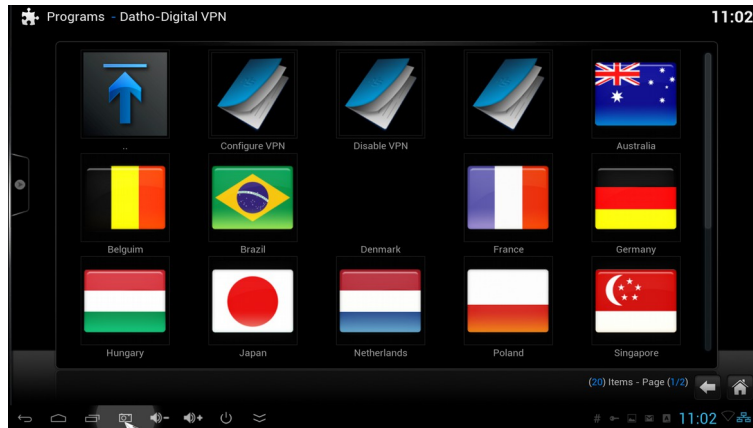
*Note: Our servers automatically generate a secure password for VPN service. This password is different from the one used to log into our web site. If you need assistance locating your VPN password; please visit <http://www.dathovpn.com/service/accountDetails/>*

5) Select 'Windows' as your operating system

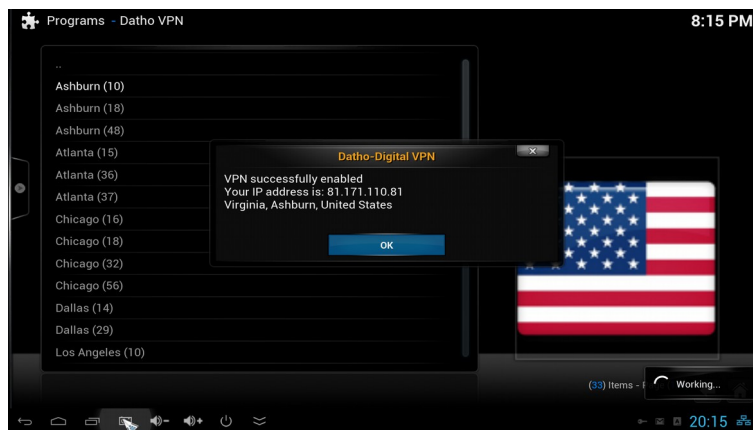


# Connecting to a VPN Server

- 1) In Windows, right-click on XBMC to 'run as administrator'
- 2) Open the Datho-Digital VPN add-on and select the country where you wish to connect to a VPN server



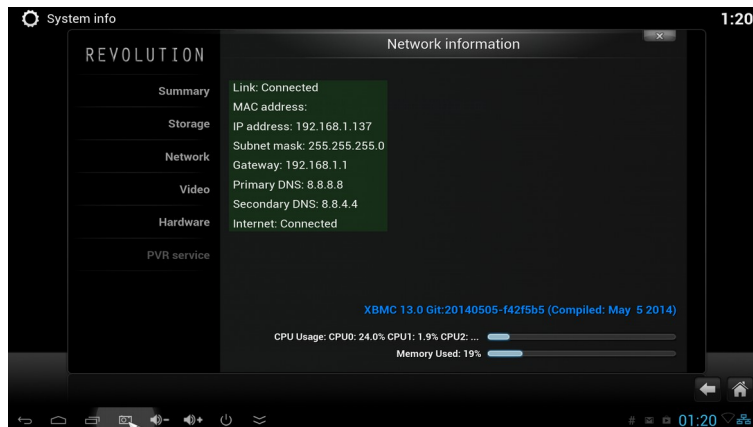
- 3) Select the server you wish to connect to. It can take up to 20-30 seconds for you to receive a notification that the VPN connection is enabled



# TROUBLESHOOTING

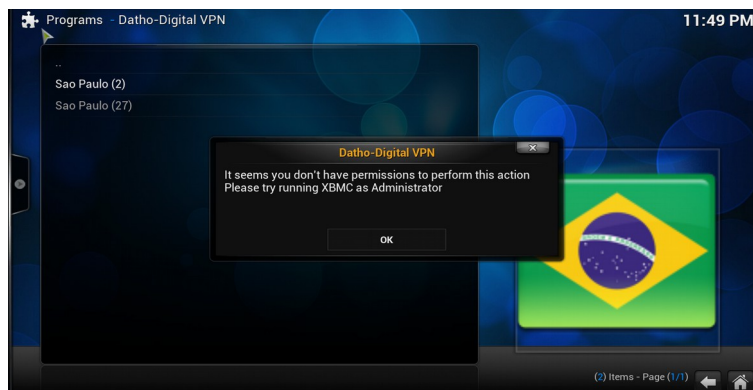
**PASSWORD:** If you receive a password related error, please check that you are using your VPN password, **not** the password used to login into [www.dathovpn.com](http://www.dathovpn.com). The VPN password is automatically created for you when you sign-up for account. You may re-set or retrieve your password by visiting <http://www.dathovpn.com/service/accountDetails/>

**Check for internet connection:** To check if XBMC is connected to the internet, go the XBMC main menu and select Settings → System info → Network.



**PORTS:** The default port for OpenVPN is 1194. However, some routers and ISPs have disabled port 1194 for OpenVPN. In the event you are not able to connect via this port, you may use port 443. You may perform this function in the 'Configure VPN' menu of the Datho-Digital add-on (See: Configure DathoVPN Addon section of this user manual)

**'Please try running XBMC as Administrator'**



1) Exit XBMC and, in Windows, right-click on XBMC to 'run as administrator'

## **“Network is unreachable” Error**

A common problem on many Windows installations is

Users on Windows-based installations may encounter a 'Network is unreachable' error when attempting to establish a VPN connection. If you receive this error, please check that you have OpenVPN version 2.3.4 installed on your computer. To download OpenVPN version 2.3.4 please visit: <https://openvpn.net/index.php/open-source/downloads.html>